

## **Mid-Ohio, HDI Chapter Meeting Minutes**

**March 15, 2007**

**Site: Platform Labs/Tech Columbus, Columbus, Ohio**

**Time – 11:30 p.m. for sign in, 12:00 for lunch, 1:00 p.m. for meeting**

### **Update from Officers:**

#### **President:**

Thanks to Mary Lorenz and the Liebert Company for the food at today's meeting!

#### **VP of Membership:**

There are some new signing processes. Be patient with us as we continue to improve this process!

Conference this year is in Mandalay Bay, Las Vegas. As a chapter we will be gathering right after the Opening Keynote speaker on the Vendor floor. We will be at a table in the food area of the floor. Please stop by and touch base with your other chapter members!

#### **VP of Finance (as reported by the President):**

We have a balance of \$403.95 at this time. HDI Global has changed when they send the membership checks to the chapters so we are a little behind in our funds. But this should be changing soon.

We are also looking for sponsors for the upcoming meetings to sponsor the lunch. If you would like to sponsor, please contact either the VP of Finance or the VP of Programs.

#### **VP of Programs (as reported by the President):**

Our next meeting will be May 17, 2007 at Northern Kentucky University (NKU) Jeff Chesnut will be our host at this meeting. The program will cover Department Scheduling and Department Peer Reviews. The presenter will be Greg Nichols, IT Director, Disabled American Veterans.

**Web Administrator:**

Had a map showing all the memberships with push pins at all the member locations. This is a great way to see if there are others in your general area to ride share with, network with etc.

The survey for this meeting is now open. Please take the survey as it is one of the ways you enter to win the conference registration for HDI conference in 2008. The other way is to attend meetings. And if you don't attend the meetings, you cannot fill out a survey!

The Web site has a place for resumes as well as for job postings, please let Rusty know if you have something you would like to post on the site.

We are working on getting a new website up and running soon. HDI has had some on going issues with hosting all the chapter websites, so we are moving to a new location which will be much more robust!

**Librarian (as reported by the VP of Membership):**

If you wish to help us grow our library and have a book that you would like to donate, please do so. We will place a plate inside the book with a thank you to you and your company for the donation. The VP of Membership is donating "The Oz Principle" this month. It is a great book that compares the characters in the Wizard of Oz to those we work with every day.

Story Time with Tom was presented by Jake Hammond from RHT. The storey was from Henry David Thoreau "ROI = Relationships, Outcomes and Improvements." Jake did a fantastic job standing in for Tom!

Tom also gave us a hand out for the members which was a listing of all the break out sessions at conference with a brief overview in the actual date/time they are happening. This was handed out by Todd Traunvein from Discover Financial Services. Todd also did a great job explaining the hand out to the membership.

LeeAnn then introduced the site host, Steve Greater. Steve gave a brief description of the site:

Firms in the facility include IT, Engineering firms as well as others.

These firms are in the facility by invitation only!

86% of the firms that have used the facility have an average salary of \$64,000.00 per person.

They publish any/all meetings they are helping to host at the website [ColumbusTechWeek.org](http://ColumbusTechWeek.org)

This facility is the only Non-Profit IT test and project facility in the state

The site supplies hardware, software, bandwidth for a small cost to the firms.

There are 112 companies now using the facility.

The website for the facility is [PlatformLab.org](http://PlatformLab.org)

After a brief break we reconvened to get into our breakout sessions. The breakouts were: Asset Management facilitated by Rusty Fries and Kathy Smith, Knowledge Management facilitated by Jake Hammond and Todd Traunvien, Self Service facilitated by Mary Lorenz and Service Catalog facilitated by Jeff Chesnut and Brandon Stevens. After about an hour of discussion each group presented what they had shared with the rest of the room.

After this we held a drawing for the door prize. Jeff Chesnut won the prize.

We also had an open discussion on what issues were going on at each site. What was in the front of what was of concern.

Outsourcing the front line.

DST issues

Multi-cultural Help Desk – dealing with employees that are half the planet away and the cultural differences between the groups.

The meeting ended at 3:00 p.m.